

inform 
Sexual Health

WELCOME TO THE FUTURE



Welcome to INFORM Sexual Health the new breed of IT system for sexual health services. For the first time, through INFORM, Sexual Health services have available to them, a state of the art technology solution to comprehensively meet the needs of the modern service.

Forget compromise, INFORM Sexual Health unlocks the true benefits that available technology has to offer, in a way unrivalled in this area of healthcare. INFORM has been systematically designed and built to meet the needs and exceed expectations of the most demanding Sexual Health Service.

Through a true understanding of the challenges facing modern Sexual Healthcare delivery we are here to offer you an unrivalled partnership. A partnership with INFORM will address your current and future technology needs, a fundamental tool to develop and deliver an efficient, cost effective, consistent and high quality Sexual Health service.

Why we are different?

Not only is the INFORM software at the cutting edge of healthcare IT, what makes us stand out it is our understanding of how technology can address the challenges facing Services and our continual commitment to keep in touch with the issues being faced by both management and those delivering service.

We understand?

We understand and through our technology can support you with:

- Managing skill mix and competency, staff scheduling, inappropriately booked appointments.
- Super-fast and easy to use Electronic Patient Records, removing need for paper records, reducing cost and space across different service delivery venues.
- Pathway driven, protocol based clinically intelligent capture, analysis and management of information and the need for relevant information at point of care.
- Automating time consuming activity from simple diarising of call backs to full, event driven task lists.
- Planning services to meet patient needs and to enable local health initiatives.
- Confidentiality and anonymity, for different staff, cross clinic, cross region and cross network.
- Activity monitoring, staff performance, and staff log books.
- The efficiency gains and patient value of self service.
- Continuous Improvement.

PARTNERING TECHNOLOGY & HEALTHCARE



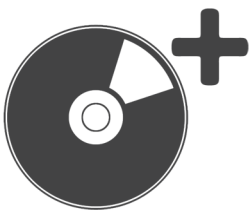
The challenges faced by modern healthcare providers have resulted in changes to both how services are commissioned and the way in which they are delivered.

What drives us at INFORM is our passion to deliver real improvements in efficiency, service delivery and ultimately patient care through the applied use of technology.

We cannot do this alone; the foundations of our success are based upon strong partnerships with you the healthcare service and the understanding and knowledge gained from working side by side to meet the challenges facing modern service delivery.

We understand the benefits and support modern technology can offer health care services and understand that the key to your service realising these benefits is our ability to successfully support you in applying this technology to your operational processes.

MORE THAN JUST SOFTWARE



Software

At the core of INFORM Sexual Health, is a secure web based software application for the management and delivery of sexual health services.

Services

We also provide the professional services required to get your solution in, up and running, including looking after requirements such as data migration, integration with existing software systems and training for your staff.

Support

We don't expect you to be experts in IT so when you do need support we strive to make sure you get that support as quickly and easily as possible, communicated in a way that you and your staff understand.

Partnership

The key to our success is our ability to truly understand the needs and challenges of the service. We strive to gain expertise in how we can apply the technology available to address your needs and together in partnership improve the life and health of our population.

REDUCING DELIVERY COSTS IMPROVING QUALITY OF CARE

It will come as no surprise to learn that increasing the efficiency of your service will reduce delivery costs and increase the quality of care you can deliver. Inappropriately booked appointments waste your staff's time, the patient's time and dramatically increase costs.

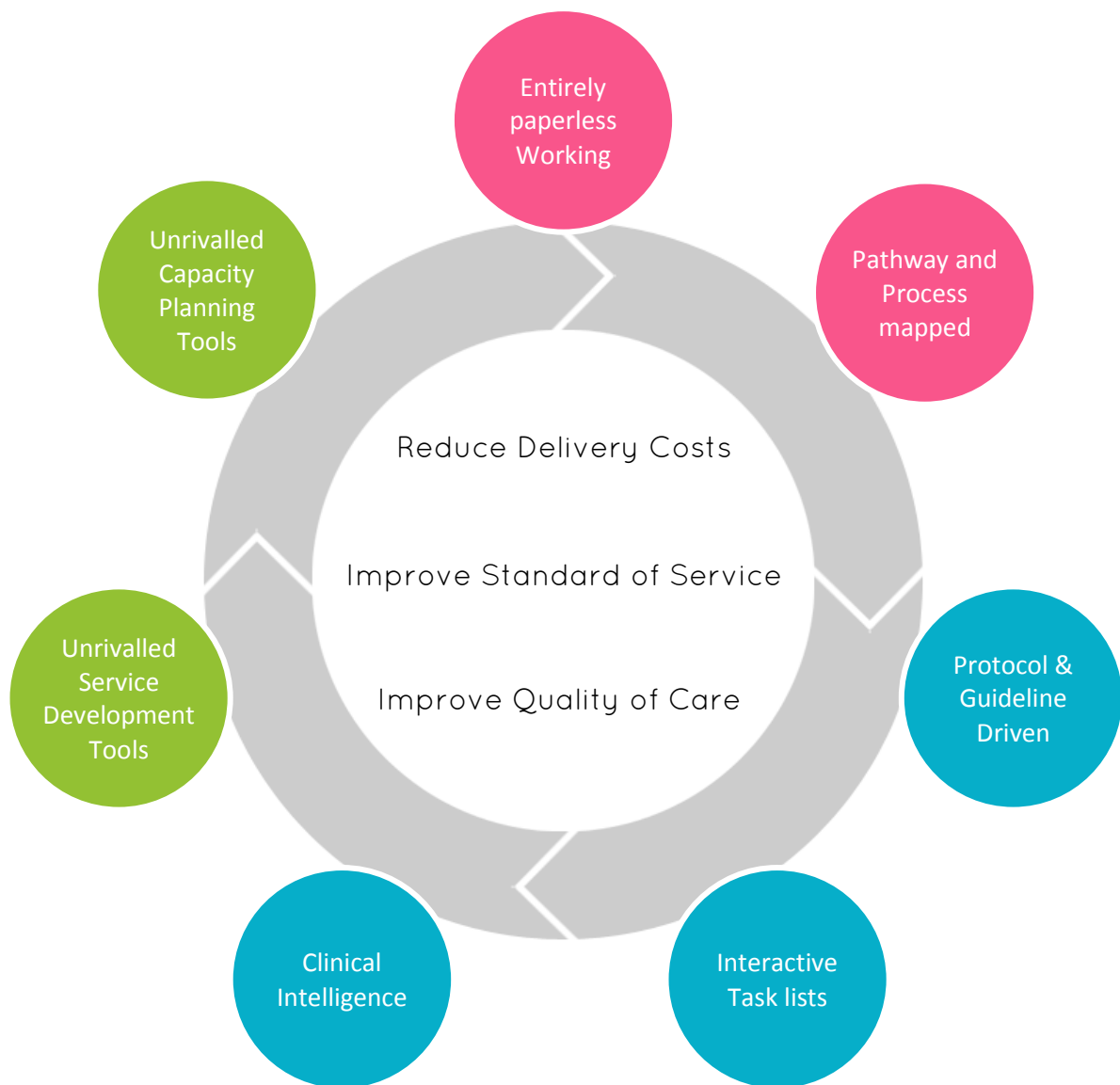
How will you achieve consistent, equitable care with differently skilled staff, working varied hours in multiple settings? When the case notes themselves form the backbone of patient flows through a clinic, how can you be without them? But with paper records, how can you ensure adherence to protocols and maintain consistent quality?

How will you gain the information you need to develop services around available resources and patient need? Without the tools to manage these highly complex areas of matching patient need to staff competencies and availability, how will you find the right balance?



ADDRESS THE CHALLENGES WITH INFORM

INFORM Sexual Health is a new software solution from carefully designed to meet the true requirements of a modern Sexual Health service. It takes into consideration the needs of the patient, the service and the commissioning bodies the service reports to.

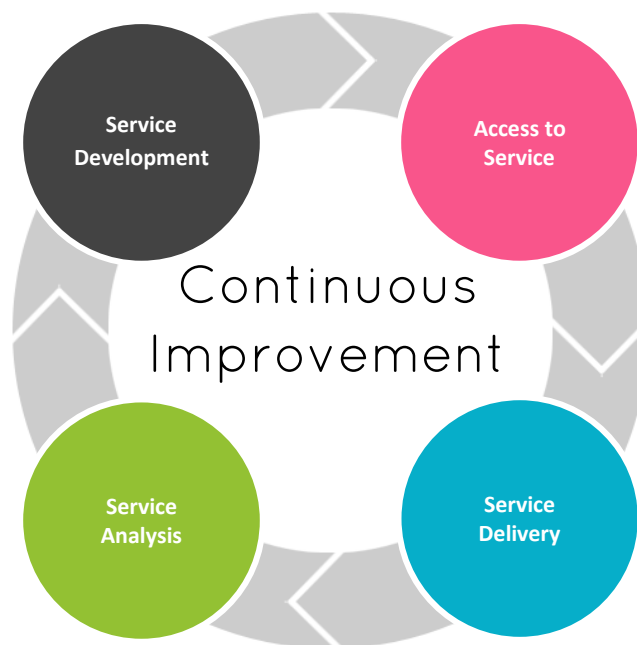


SOFTWARE FOR SEXUAL HEALTH



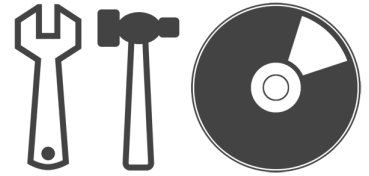
INFORM Sexual Health has brought together all the key components required to improve patient access, support best possible clinical practice, increase efficiency in service delivery, improve resource utilisation and provide the information required to understand current trends and effectively plan future services.

Sexual Health services, whether standalone GUM or CASH or fully Integrated, continue to evolve and improve based on the needs of the population. In order to support this INFORM Sexual Health provides tools to support: Access to Service, Service Delivery, Service Analysis & Service Development



The only solution for Continuous Improvement

PRODUCT FEATURES



ACCESS TO SERVICE



The popularity of modern technologies such as the internet and mobile phones has revolutionised the way the public access services outside healthcare. More and more patients want the same levels of accessibility and convenience from healthcare providers.

Utilising these technologies can bring real benefits and efficiency savings to healthcare delivery and while we cannot and will not forget about our patients who do not have access to some of these methods, by providing patients with new and diverse ways to access healthcare we are addressing the needs of our population and opening up services to those who need them.

As well as mobile and internet services, technology can support the link between patients and services through patient friendly technology such as telephones and self service kiosks, which can be delivered in a patients preferred language. By opening up access to healthcare through technology we can provide those patients who are nervous or reluctant to access services a more discreet manner in which to do so.

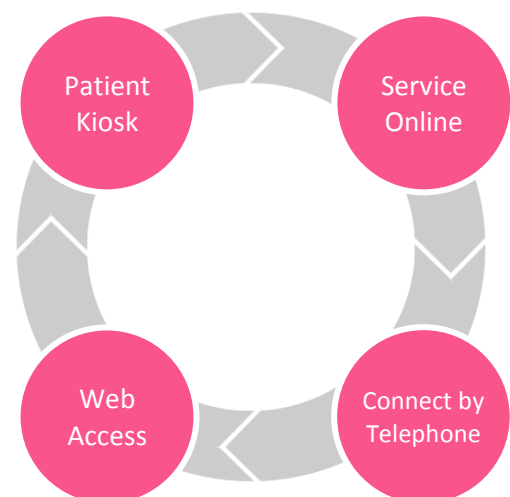
It's not just what we do,
but how we do it that
makes the difference

A Successful service is a convenient service

Patient Access is greatly enhanced by the addition of INFORM Self Service allowing patients to give and receive information efficiently in their own company, in their own time and in their own language.

Use Digital Triage to auto route patients to the most appropriate Healthcare Professional, saving even more time and more money.

Use the Advanced Access tools to make your service accessible to patients via the web and telephone.



SERVICE DELIVERY



The only solution to address the challenges

A single Patient Record for the whole service!

Controlled Access for all users improve confidentiality, remove duplication and improve quality. Patient centric and task centric views speed the management of patients

Automate labour intensive tasks!

Save time and reduce costs. Reduce DNA's, increase accuracy and improve the patient experience. Fully automated patient communications based on your rules

Make data capture fulfil the quality standards you want now *and* in the future!

Consistent quality, reduced administration time, high quality audit - for a more efficient service



SERVICE ANALYSIS



It's our technology expertise that puts the facts at your fingertips

Why limit your imagination

Why not use the technology available to visually map all kinds of data

By patient need, by areas of prevalence, by services delivered or by available locations. The possibilities are endless.

A picture tells a thousand stories

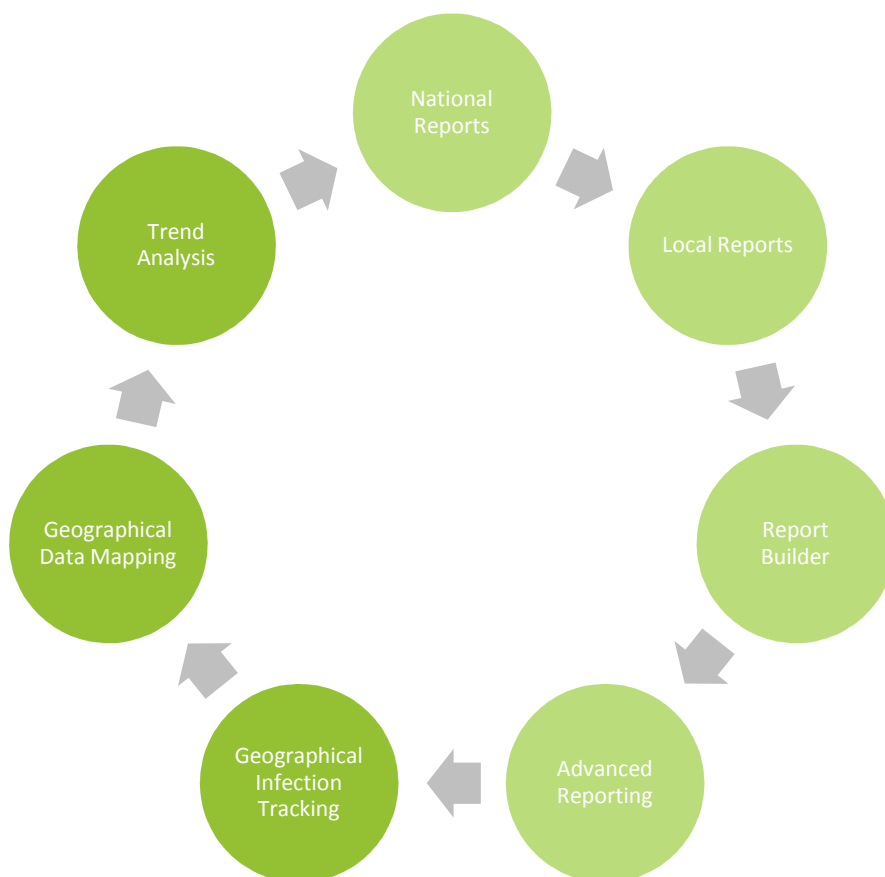
Take advantage of what technology has to offer. And use geographical images to represent what is happening in your region. An immediate understanding of the wider picture

The power to change

Real time accurate analysis and trending of current service activity

Inbuilt reporting

Statutory, Local and Advanced reporting built in.



SERVICE DEVELOPMENT



A new breed of
Software for a new
breed of Service

Control costs and ensure consistent quality

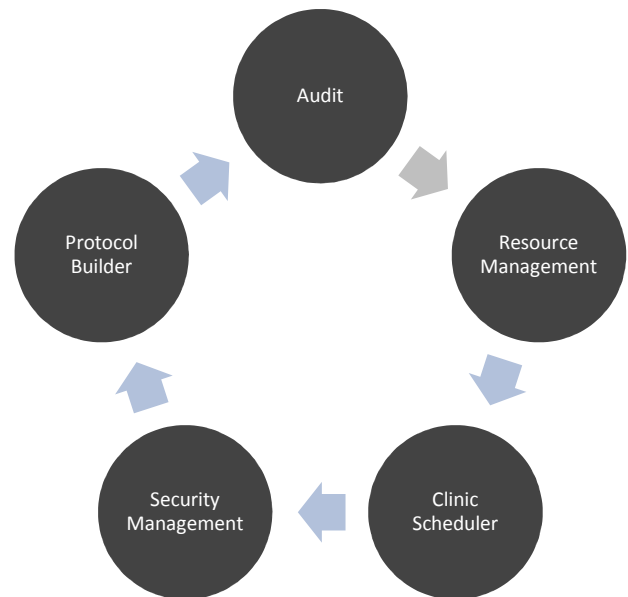
Whether you are clinical, administration or management, you can design and implement your rules for service delivery. Control the standard and quality of service delivery. Control the cost of service delivery. Keep pace with the needs of your population. Keep pace with the working processes of your staff

Make inappropriately booked appointments and wasted staff time a thing of the past!

Balancing supply and demand is probably the single most important factor in delivering an efficient service, yet one of the hardest things to achieve. We bring you the understanding and technology to achieve this.

Remarkable flexibility

Match patient needs to clinic competencies and resource availability. Not only can you define the clinic type and services available, but you can limit the number of specific services in a given clinic. Receive alerts and notifications of clinic rules, previous DNA's and outstanding recalls.



WANT TO KNOW MORE?

If you would like more information on INFORM for Sexual Health please contact us using the details below:

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